



TOKIOMARINE  
HCC

Insurance plans purchased on or after July 1, 2019 by Non-European Union members (Home Country and Citizenship) will use the ID card with ID number starting with "16" under the following circumstances:

- Your initial purchase of VisitorSecure products is on or after July 1, 2019, and
- Your home country or citizenship is not in European Union.

Insurance plans purchased on or after July 1, 2019 by European Union members (Home Country and Citizenship) will use the ID card with ID number starting with "VS" under the following circumstances:

- Your initial purchase is prior to July 1, 2019, or
- Your home country or citizenship is in European Union.



TOKIO MARINE  
HCC

**Member**

**Member Name:**

Luise Neir

**Member ID:**

VS101234

**Effective Date:**

September 11, 2020

**Claims Submission**

- Obtain a Claimant's Statement & Authorization Form by visiting [hccmis.com](http://hccmis.com) or by calling 800-605-2282 or 317-262-2132
- Complete the Claimant's Statement & Authorization Form; attach original, itemized bills; and forward to Tokio Marine HCC - Medical Insurance Services. Be sure to fully complete your Claimant's Statement & Authorization Form and sign it.
- If you have already paid certain expenses, attach copies of payment receipts. In many cases, payment will be made directly to the hospital/physician that treated you.
- Mail your Claimant's Statement & Authorization Form and itemized bills including diagnosis to Outside USA address below or visit <https://zone.hccmis.com/clientzone> to complete and submit online.

**General Information**

Remember, you are responsible for the deductible, coinsurance and any ineligible charges.

Questions regarding eligibility / benefits / claims:

**1-800-605-2282 or 1-317-262-2132**

\*Access worldwide toll-free numbers online at:

<https://hccmis.com/tollfree>

**Outside United States & Forms**

**Medical Claim Address:**

Tokio Marine HCC - MIS Group Claims  
Department  
Box No. 2005  
Farmington Hills, MI 48333-2005  
United States

**Electronic Payer ID:** HCCMI

POSSESSION OF THE CARD DOES NOT GUARANTEE COVERAGE

SAMPLE ONLY  
INSUBBU

FOLD

09/10/2020

**CONFIRMATION OF COVERAGE**

We are pleased to confirm travel medical coverage under Visitor Secure®, insured by Lloyd's Syndicate 4141 and administered by Tokio Marine HCC – MIS Group, a member of the Tokio Marine HCC group of companies. Tokio Marine HCC – MIS Group has authority to enter into contracts of insurance on behalf of the Lloyd's underwriting members of Lloyd's Syndicate 4141, which is managed by HCC Underwriting Agency Ltd. Lloyd's is authorized as an insurer in Spain by the Spanish insurance regulatory authority (Dirección General de Seguros y Fondos de Pensiones) under reference L0017.

This coverage is valid worldwide, except for the member's Home Country and countries restricted by U.S. economic sanctions and embargo programs.

**Effective Date:** 09/11/2020  
**Home Country:** Spain  
**Destination Country(ies):** Brazil

Name	Certificate	Termination Date	Passport	Citizenship
Luise Neir	VS101234	09/23/2020	A123456	Spain

VisitorSecure®		
Overall Maximum Limit	\$50,000 (€42,240*)	Fifty Thousand US Dollars
Deductible	\$0 (€0*)	Zero US Dollars
Medical Expenses (including hospitalization) (includes COVID-19)	See Schedule of Benefits	
Emergency Medical Evacuation**	\$50,000 (€42,240**)	Fifty Thousand US Dollars
Repatriation of Remains	\$25,000 (€21,120*)	Twenty-Five Thousand US Dollars
Personal Liability	\$0	
Paid in full by	MasterCard	

This coverage is extendable for up to 364 days. VisitorSecure® is a scheduled benefit plan. Other limitations and exclusions do apply. Please see policy documents for further details, or feel free to contact us with any questions or concerns.

**COVID 19: Covered same as any other illness to the above mentioned medical maximum.**

Sincerely,



Mark Carney  
 Tokio Marine HCC - Medical Insurance Services Group  
 Plan Administrator for Lloyd's, Fitzwilliam House, 10 St. Mary Axe, London, England EC3A 8BF

\* Plan pays in US Dollars only. Amounts in Euros are provided for convenience and are based on conversion rate as of September 10, 2020

\*\* Except as provided under Acute Onset of Pre-existing Condition